

PROVIDER SUPPORT SERVICES | provider.relations@elchc.org

Director, Provider Support

Casie Haines (197) | Chaines@elchc.org

Provider Supports Manager

Lauren Morgan (224) | Lmorgan@elchc.org

What we can help with- Contracts, profiles, monitoring, closures, changes of ownership, VPK SIS

Region Assignment	Specialist	Email
Region 1		
33559, 33626, 33625, 33624,33635, 33615, 33634	Contract- Margarita Velez (240) Monitoring- Joemmy Lantigua (198)	Mvelez@elchc.org Jlantigua@elchc.org
Region 2		
33614, 33607, 33609, 33629, 33611, 33616, 33621	Contract- Joseline Ramirez (200) Monitoring- VACANT	Jramirez@elchc.org VACANT
Region 3		
33602,33603, 33604, 33605,33606, 33612	Contract- Yarivette Cruz (363) Monitoring- Melissa Perez (156)	Ycruz@elchc.org Mperez@elchc.org
Region 4		
33556, 33558, 33548, 33549, 33647, 33613, 33620, 33617, 33592, 33618, 33637, 33610, 33675	Contract- Debbie Garcia (355) Monitoring- Michael Augusta (178)	Dgarcia@elchc.org Maugusta@elchc.org
Region 5		
33565, 33584, 33527, 33563, 33566, 33510, 33594, 33567, 33511, 33596	Contract- Shari Walker (445) Monitoring- QiiAni Williams (139)	Swalker@elchc.org Qwilliams@elchc.org
Region 6		
33619, 33578, 33534, 33569, 33579, 33572, 33573, 33598, 33570, 33547	Contract- Janet Welch (222) Monitoring- Lorena Avila (199)	Jwelch@elchc.org Lavila@elchc.org
Regional Support Specialist (SR)	VACANT	VACANT
Regional Support Specialist (VPK) VPK Renaissance and VPK POP	Lluyet Rodriguez (179)	lrodriguez@elchc.org
Coordinator, Provider Experience Site visits, Coalition Connection, Provider Notes, Technical Assistance, Provider Onboarding	Kari Vernon (142)	Kvernon@elchc.org
Coordinator, Provider Support Internal Profile and Contract Training, Ticket Support	Tiffany Skals (217)	Tskals@elchc.org

SCREENING AND SUPPORT SERVICES | screening.assessments@elchc.org

Director, Provider Support

Casie Haines (197) | Chaines@elchc.org

Screening and Support Manager

Vacant

What we can help with: ASQ-3, ASQ-SE, FDLRS/Child Find referrals, Early Steps referrals, inclusion warm line, inclusion supports, special needs rate requests

Region Assignment	Specialist	Email
Region 1		
33559, 33626, 33625, 33624,33635, 33615, 33634	Beatriz Aponte-Gonzalez (458)	Baponte-gonzalez@elchc.org
Region 2		
33614, 33607, 33609, 33629, 33611, 33616, 33621	Leila Rosado (349)	Lrosado@elchc.org
Region 3		
33602,33603, 33604, 33605,33606, 33612	Ruth Deras (348)	Rderas@elchc.org
Region 4		
33556, 33558, 33548, 33549, 33647, 33613, 33620, 33617, 33592, 33618, 33637, 33610, 33675	Marci DiPierro (216)	Mdipierro@elchc.org
Region 5		
33565, 33584, 33527, 33563, 33566, 33510, 33594, 33567, 33511, 33596	Ingrid Sanchez (223)	Isanchez@elchc.org
Region 6		
33619, 33578, 33534, 33569, 33579, 33572, 33573, 33598, 33570, 33547	Alisha Williams (129)	Awilliams@elchc.org
Portal Support, Inclusion Warm Line, Special Needs Rate Request, ASQ-3/SE Compliance	Kristalyn Fernandez (431)	Kfernandez@elchc.org
Region 1,2,3,4		
Behavior Support Specialist	Andrea Harris (137)	Aharris@elchc.org
Region 5,6		
Behavior Support Specialist	Lane Wasden (175)	Lwasden@elchc.org

REIMBURSEMENT ASSIGNMENT | reimbursement@elchc.org

Reimbursement Manager

Deborah Vega (329) | Dvega@elchc.org

What we can help with- attendance, sign-in/out sheets, short/long forms, absences

SR Provider	Reimbursement Specialist	Email
1 - BI	Mindy Reighard (419)	Mreighard@elchc.org
BJ - CH	Jennifer Dukes (134)	Jdukes@elchc.org
CI - HA	Aida DuBois (S) (218)	Adubois@elchc.org
HB - HE	Nancyann Johnson (326)	Njohnson@elchc.org
HF - KIND	Kayelyn Salley (169)	KSalley@elchc.org
KINE - LITTLE T	Nicole Alexander (113)	Nalexander@elchc.org
LITTLE U - PL	Jessica Diaz Montes (S) (232)	Jdiaz-montes@elchc.org
PM - S	Makaylia Wynne (436)	Mwynne@elchc.org
T - Z	Enid Colon (S) (247)	Ecolon@elchc.org
VPK Provider	VPK Reimbursement Specialist	Email
A-G	Yelena Sanchez (S) (410)	Ysanchez@elchc.org
H-L	Mary Denny (344)	Mdenny@elchc.org
M-Z	Cassandra Peterson (114)	Cpeterson@elchc.org

FAMILY SERVICES
Director Family Services

Sabrina Ruiz (141) | Sruiz@elchc.org

What we can help with- School Readiness eligibility and enrollments, Voluntary Prekindergarten eligibility and enrollments, provider transfers, co-payment issues, absences reporting, payment certificate, certificate of eligibility, Child Care Resource and Referral (CCR&RR), county transfers.

Title	Specialist	Email
Manager, Eligibility Redetermination	Janet Diaz Montes (239)	Jmontes@elchc.org
Manager, Eligibility At-Risk Referral & VPK	Kenya Dickinson-Rowe (229)	Kdickinson-rowe@elchc.org
Manager, Eligibility Initial & Waitlist	Katia Valdes (453)	Kvaldes@elchc.org
Manager, Intake & Customer Relations	Darnell Smith (100)	Dsmith@elchc.org
Coordinator, Eligibility for Income Based	Eric Cruz (325)	Ecruz@elchc.org
Coordinator, Eligibility for At-Risk Referrals	Rayn Moses (336)	Rmoses@elchc.org
Coordinator, Waitlist	Naomi Hernandez (122)	Nhernandez@elchc.org
Coordinator, CCR&R	Cynaida Tello (420)	Ctello@elchc.org
VPK Enrollments	Vanessye Smith (408)	VSmith@elchc.org
VPK Enrollments	Adianys Reyna Rodas (238)	areynarodas@elchc.org

PROGRAM INITIATIVES AND EDUCATION | provider.relations@elchc.org

Director of Program Initiatives and Education

Stacey Francois (310) | Sfrancois@elchc.org
Administrative Support Specialist - Vacant

Class Observation and Coaching

CLASS@elchc.org

Manager, Program Supports

Lissette Godwin (411) Lgodwin@elchc.org

Program Initiatives and Education Support Specialist Leigh-Anne Saviolis (176) lsaviolis@elchc.org
What we can help with- Classroom Assessment Scoring System (CLASS), JumpStart Trainings, CLASS Coaching and technical assistance, classroom rosters, CLASS observations, School Readiness and VPK Program Assessment

Region Assignment	Specialist	Email
Region 1		
33556, 33558, 33548, 33549, 33559, 33626, 33625, 33624, 33618, 33635, 33615, 33634	PQS- Tiffany Basch (317) PQS Vacant	Tbasch@elchc.org Vacant
Region 2		
33614, 33607, 33602, 33609, 33629, 33606, 33611, 33616, 33621	PQS- Nathalie Laguella (314) PQS- Vacant	Nlaguella@elchc.org Vacant
Region 3		
33612, 33604, 33603, 33605	PQS- Norman De Jesus (159) PQS- Domica Bellamy (424)	Ndejesus@elchc.org Dbellamy@elchc.org
Region 4		
33647, 33613, 33620, 33617, 33592, 33637, 33610, 33675	PQS- Twyla Hartz (312) PQS- Leigh Clark (118)	Thartz@elchc.org Lclark@elchc.org
Region 5		
33565, 33584, 33527, 33563, 33566, 33510, 33594, 33567, 33511, 33596	PQS- Enrique Montes (158) PQS- Tammi McGinn (330)	Emontes@elchc.org Tmcginn@elchc.org
Region 6		
33619, 33578, 33534, 33569, 33579, 33572, 33573, 33598, 33570, 33547	PQS- Shamara Parker (160) PQS- Diane Kollner (308)	Sparker@elchc.org Dkollner@elchc.org
Coordinator, Quality Improvement, SR and VPK Reassessment, Waivers	Susan O'Carroll (340)	Socarroll@elchc.org

PROGRAM INITIATIVES AND EDUCATION | provider.relations@elchc.org

Initiatives and Projects

ispy@elchc.org

Manager, Initiatives and Projects

Nichole Gonzalez (303) ngonzalez@elchc.org

What can we help with: Hillsborough Infant and Toddler Initiative (HITI), Hillsborough Early Learning Network (HELN), Child Assessment, Great We Grow, iSPY, OMW2K

Initiative or Project	Specialist	Email
Coordinator, Infant and Toddler	Theon Salley (309)	Tsalley@elchc.org
Coordinator, Child Assessment-Teaching Strategies	Bobbie Huard (311)	Bhuard@elchc.org
Early Learning Support Specialist- Initiatives	Kalesta Jones (148)	Kjones@elchc.org
Early Learning Support Specialist- Initiatives	Meena Saxena (102)	Msaxena@elchc.org
Early Learning Support Specialist- Initiatives	Jeremy Morehouse (163)	Jmorehouse@elchc.org
Early Learning Support Specialist- Initiatives	Stephanie Candelaria (171)	Scandelaria@elchc.org

Education and Policy

Manager, Education

Monica Selleri (131) | Mselleri@elchc.org

What we can help with: Training, Continuing Education Units (CEU), Collaboration Space Reservations, VPK Renaissance FAST Quality Improvement (instructional practices), Incentives, T.E.A.C.H, Business Leadership, Workforce Development, QIP for SR/VPK, IECP

Initiative or Project	Specialist	Email
Training Support Specialist- LMS, Trainings, IECP	Abbey Landa (300)	Alanda@elchc.org
Coordinator, Trainings. IACET, IECP, and Bulletin	Andrea Houchin (128)	Ahouchin@elchc.org
Early Childhood Workforce Coordinator	Martha Aguilar (346)	Maguiar@elchc.org
Data Quality Improvement Coordinator	Ally Provau (449)	Aprovau@elchc.org